

## 4 Way Radio Controlled Extension Lead

### Frequently Asked Questions

**Q: What appliances can I use this extension lead for?**

Answer: As it is 13A rated, it can be used with any household device. It is most suitable where access is restricted and for those with restricted movement.

**Q: Is the remote controller battery powered?**

Answer: Yes, it uses battery type A23 12V. The battery is preinstalled but needs the protective tag removed before first use. This may involve unscrewing the cover on the back with a small screwdriver.

**Q: How do I replace the battery?**

Answer: Remove the cover on the back of the hand controller. Use a small screwdriver to remove the screw if there is one. Replace the battery with an A23 12V battery and replace the cover. Ensure correct polarity for the battery.

**Q: Does it work in concealed locations and behind walls?**

Answer: As it uses radio frequency control it will work through walls, though its range will be reduced depending on the material and the thickness of the wall.

**Q: How is the radio socket powered? Does it have a battery?**

Answer: The socket uses power directly from the mains and so requires no battery. The controller requires a battery for its power.

**Q: Can I use more than one of these in the same room, or do they interfere with each other?**

Answer: This is supported, however do not place two devices in close proximity. This may affect range and operation of the device. This also applies to the individual remote sockets. The same controller may also be used to control the individual sockets provided by Energenie.

**Q. What does the green button do?**

Answer: In normal operation it toggles all sockets on/off. The led light above the button will be continuously on if any socket is on.

**Q: Can the extension lead be re-programmed to work with a different controller?**

Answer: Yes, as long as it is from Energenie. Press and hold for 6 seconds to clear the keycode memory. The light above will button flash at 1 second intervals awaiting programming. Press and hold briefly ANY key on the remote until the light flashes quickly 4 or 5 times indicating programming accepted. All sockets are then correctly programmed for the hand controller. The programming process does not affect whether any socket is on or off at the time.

**Q: Can this product be used with any other remote controls such as my TV remote?**

Answer: This is not supported. Most TV remotes use infrared control.

**Q: Is it possible to programme 2 remotes to the one extension lead?**

Answer: No, the current product has no way of duplicating the hand controller. Each hand controller creates its own unique code in order to prevent interference from a second or further hand controllers

**Q: Can the socket be used outside?**

Answer: No, this product is for indoor use only

**Q: Do you have any other remote control devices?**

Answer: We have individual sockets. The hand controller is compatible with the single radio socket.